

# **ENERGISE FOR LIFE DR. YOUNG WEEKEND – JUNE 2009 OUTLINE PROGRAMME**



## **TICKET TERMS & CONDITIONS**

### Contractual Conditions

1. Our Price Guarantee
  - 1.1 We guarantee that we will not change the price of your booking once it has been accepted and paid for in full.
2. Payment
  - 2.1 All payments for tickets for the Dr Young Weekend in June 2009 are non-refundable.
  - 2.2 Energise for life shall not be under any liability to the customer until such time as full payment or payments in accordance with the ticket terms and conditions has been received and cleared by the said Energise for life.
3. Cancellation
  - 3.1 Tickets are non-refundable.
4. Amendments
  - 4.1 If you want to change your booking you must do so in writing. The request will be effective from the date of receipt by Energise for life.
  - 4.2 We cannot guarantee that any requests for amendments will be satisfied. However, if you wish to make an alteration to your booking after it has been accepted by us, we will try to accommodate your requirements, subject to availability and payment by you of an alteration fee.
5. Third Parties
  - 5.1 Should for any reason an event be wholly or partly cancelled or postponed owing to circumstances beyond the control of Energise for life (including inclement weather) the said Energise for life shall not be liable to refund any part of the booking fees paid by the customer save that refunds will be made where the said Energise for life are able to secure a refund on the booking that they themselves have made in connection with a particular booking and should such a refund be made then Energise for life will account to the client having made a deduction of 20% for administration charges.
  - 5.2 Whilst Energise for life do not exercise direct control over the running of hotels, theatres, caterers and other services, Energise for life will always endeavour to protect the interests of its customers by vigilant selection of third parties contracted to supply within its events. However, we cannot be liable for any loss, damage or disappointment due to unforeseeable or unavoidable circumstances beyond the control of said Energise for life.

5.3 Where we are liable to you for the non-performance or improper performance of the scheduled performers or speakers, we shall only be responsible to reimburse you to the maximum value of the individual ticket purchased.

6. Insurance

Insurance may be effected by Energise for life to cover eventualities such as cancellation or postponement. As per clause 5.3, the limit of the liability of Energise for life in the case of any such claims will be to the maximum value of the ticket price paid.

7. Tickets

Where tickets are included in a package or for an event, these are supplied to named individuals unless otherwise stated. Clause 4 applies should any changes or amendments be required, as security at such events requires details of attendees to be made known in advance.

Nothing in these Booking Conditions affects your statutory rights.

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